

Vaishnavi Agrawal

Technical Support Engineer



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🖱 Portfolio 🔄 VaishnaviAgrawa12

in Vaishnavi Agrawal

Profile

Aspiring Technical Support Engineer, strongly interested in providing technical assistance and support to clients in person and remotely. Also have expertise in troubleshooting, strong communication and customer service skills.

Education

Technical Support Engineering (Full Time)

Masai School, Bengaluru

04/2022 – 04/2023

Bachelor of Commerce

Yashwantrao Chavan Maharashtra Open University

05/2021 – Present

CA Intermediate

The Institute of Chartered Accountants of India

02/2019 – 12/2021

CA- Foundation

The Institute of Chartered Accountants of India

06/2018 – 01/2019 | Pune, Maharashtra

Certificates

- Integrated Course on Information Technology and Soft Skills (ICITSS) - Orientation Course
- ICITSS - Information Technology
- Zoom Marathon Challenge

Projects

Asana Onboarding

Github

Asana, Inc., is a web and mobile "work management" platform designed to help teams organize, track, and manage their work.

- **Features:** Creation of Workspace of Asana
- **Tech Stack :** HTML | CSS | Reveal.js
- **Areas of Responsibility:** Worked on Features of Asana
- The project was done with a partner in 2 days

Milaap Clone

Github

Milaap is India's largest Free crowdfunding platform for personal and social causes.

- **Features:** Homepage | Signup, and Login | Donate Page | Lend Page
- **Tech Stack :** HTML | JavaScript | CSS | GitHub
- **Areas Of Responsibility:** Built Lend Page of Milaap Clone.
- A collaborative project developed within 5 days, with a team of 4.

Technical Skills

Windows OS | MYSQL | Shellscript

Linux | GitHub | HTML | CSS

JavaScript | Java

Soft Skills

Team-work | Proactive

Adaptability | Communication

Problem-Solving

Customer Service Skills

Resolving issues promptly

Troubleshooting | Attentiveness

Technical Assistance

Strong work ethic

Languages

English • Hindi • Marathi